

Area Offices

Cape Girardeau Area Office

710 Southern Expressway
Suite B

Cape Girardeau, MO 63703
573-290-5830

Columbia Area Office

1500 Vandiver, Suite 112
Columbia, MO 65202
573-882-9861

Kansas City Area Office

3717 S. Whitney Avenue
Independence, MO 64055
816-350-5433

Springfield Area Office

PO Box 777
Springfield, MO 65801
417-895-6900

St. Louis Area Office

220 South Jefferson
St. Louis, MO 63103
314-877-2850

Web site:

For more information visit our website at www.dhss.state.mo.us/SHCN/index.html or visit the Department of Health and Senior Services website at www.dhss.state.mo.us.



Division of Community Health
Section of Maternal, Child and Family Health
Special Health Care Needs
P.O. Box 570
Jefferson City, MO 65102

Phone: 573-751-6246

Fax: 573-751-6237

Toll free: 1-800-451-0669

This publication may be provided in alternative formats such as braille, large print or audio cassette tape by contacting the phone number listed above. TDD users can access the above phone number by calling 1-800-735-2966.

Special Health Care Needs

SHCN's Mission is
To develop, promote,
and support
community-based
systems that enable
the best possible health
and highest level of
functioning for
Missourians with
special health needs.

Special Health Care Needs (SHCN)

SHCN is a unit within the Missouri Department of Health and Senior Services. SHCN provides services for children and adults with disabilities, chronic illnesses, and birth defects. The SHCN is supported by state and federal funding.

Health Services

The services available from SHCN depend on the condition or illness being treated.

- **Diagnostic Services** include outpatient tests and evaluations and up to five days of inpatient diagnostic evaluation for some services.
- **Treatment Services** include inpatient care, surgery, therapy, physician offices visits, prescription medicines, durable medical equipment and service coordination.
- **Service Coordination** is a collaborative process that assists an individual/family to assess

their needs and resources and develop a plan to address those needs. Service coordination facilitates, implements, coordinates, monitors, and evaluates services and outcomes, and encourages an individual to develop the skills needed to function at their maximum level of independence. Service coordinators will continue to monitor and evaluate services as long as individuals remain in the service.

Eligibility

To be eligible for SHCN services, you must be a resident of Missouri, have a special health care need, and meet medical and/or financial eligibility when required. Both medical and financial eligibility vary between service, age or condition. There are no eligibility requirements for service coordination. Financial eligibility is based on U.S. poverty guidelines. Insurance is not a factor in determining eligibility.

Applying for Services

To apply for services, contact any of our area offices listed on the back for an enrollment form. You can also download a form off our website. Fill out the form and return it to SHCN, or contact the area office nearest you and we will help you complete the form.

SHCN Life-Stage Programs

SHCN includes services for children and adults. The programs offered through the SHCN include:

- Infant & Toddler Program (ages birth to 3)
- Children Program (ages 3 to 13)
- Adolescent & Youth Program (ages 13 to 21)
- Adult Transition Program (ages 21 to 65)

Each life-stage program is supported by categorical funded services.

Those services include:

- Hope (formerly Children with Special Health Care Needs Program)
- Adult Head Injury Service
- Healthy Children & Youth (HCY) - Administrative Case Management
- Physical Disabilities Waiver (PDW)- Administrative Case Management
- Service Coordination